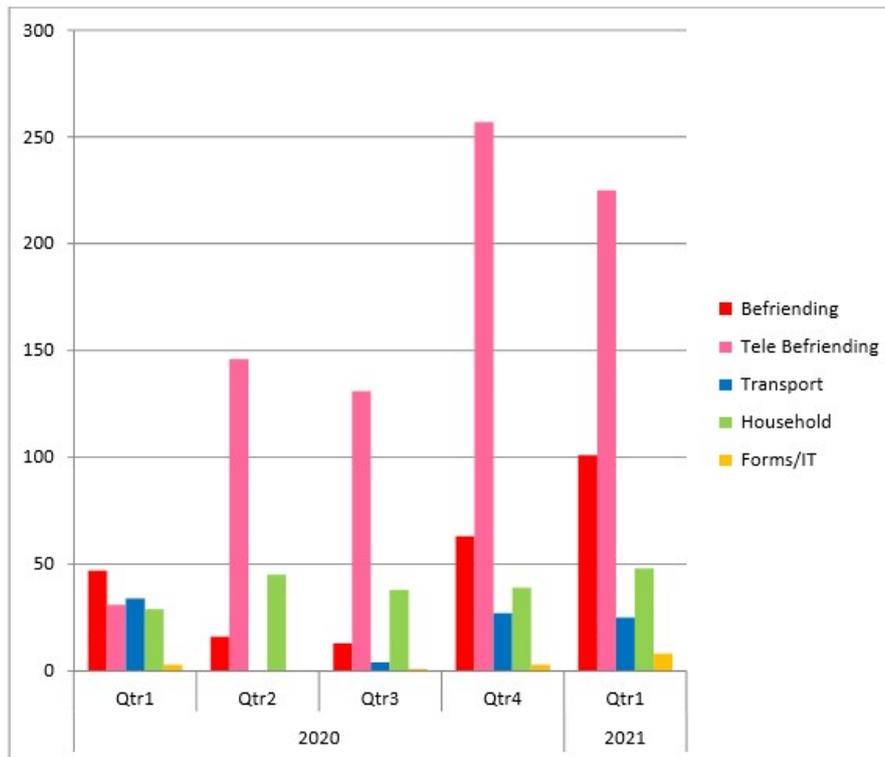


Tasks completed 1st December 2019 – 31st March 2021



The chart above shows the growth of the scheme, per quarter, by different task types, as the years have progressed.

Year/Month	Befriending	Tele Befriending	Transport	Household	Forms/IT
2020	139	565	65	151	7
Qtr1	47	31	34	29	3
Qtr2	16	146		45	
Qtr3	13	131	4	38	1
Qtr4	63	257	27	39	3
2021	101	225	25	48	8
Qtr1	101	225	25	48	8
Grand Total	240	790	90	199	15

Telephone Befriending continues to be the most popular type of task we now provide.

Prescription collections are recorded under Household tasks and are increasing as free delivery for those isolating is being stopped.

The recent increase in Befriending tasks is down to our members requesting to go for a walk in place of a home visit – again very popular whilst we have suitable weather.

Note:* Tasks from December 2019 have now been incorporated into 2020 Q1 totals

In Quarter 1 2021:

- 3 new Volunteers – now 34 in total. Welcome to Terri, Lynn and Caroline
- 11 new Members – now 41 in total

We are also beginning to see more gentlemen requesting support; we now have 4 up from just 1 last quarter.

Looking forward:

With COVID19 restrictions being gradually lifted over the coming weeks, all Volunteers and Members are being contacted to discuss and agree the different levels of support that can be offered, and may be needed, over the coming spring/summer months.

We fully understand that current arrangements are likely to change considerably as families and friends can once again visit each other and priorities and available time changes.

Thank you for your continuing support for our scheme.